Title

SOP for Genesis agent Installation

**Prepared By**

**Helpdesk**

Date: Saturday, March 1, 2019

Version 1.0

**Document History**

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| --- | --- | --- | --- |
| Date | Author | Revision | Description |
| 01-03-2019 | Tech-heldesk | 1.0 | Document Creation |

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| --- | --- | --- |
| Approved By: | Tata Business Support Services Limited | |
|  | 1.0 | Manager-Technology |

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| --- | --- | --- | --- |
| **Distribution List** | | | |
| Name | Department | Company | Rights |
| MN Kalyan | Technology | Tata BSS | Review & Comment |
| Ramakrishna TV | Technology | Tata BSS | Modify |
| Ali Hyder | Technology | Tata BSS | Review & Approve |

Security Classification: Tata BSS Restricted.

Requirements:

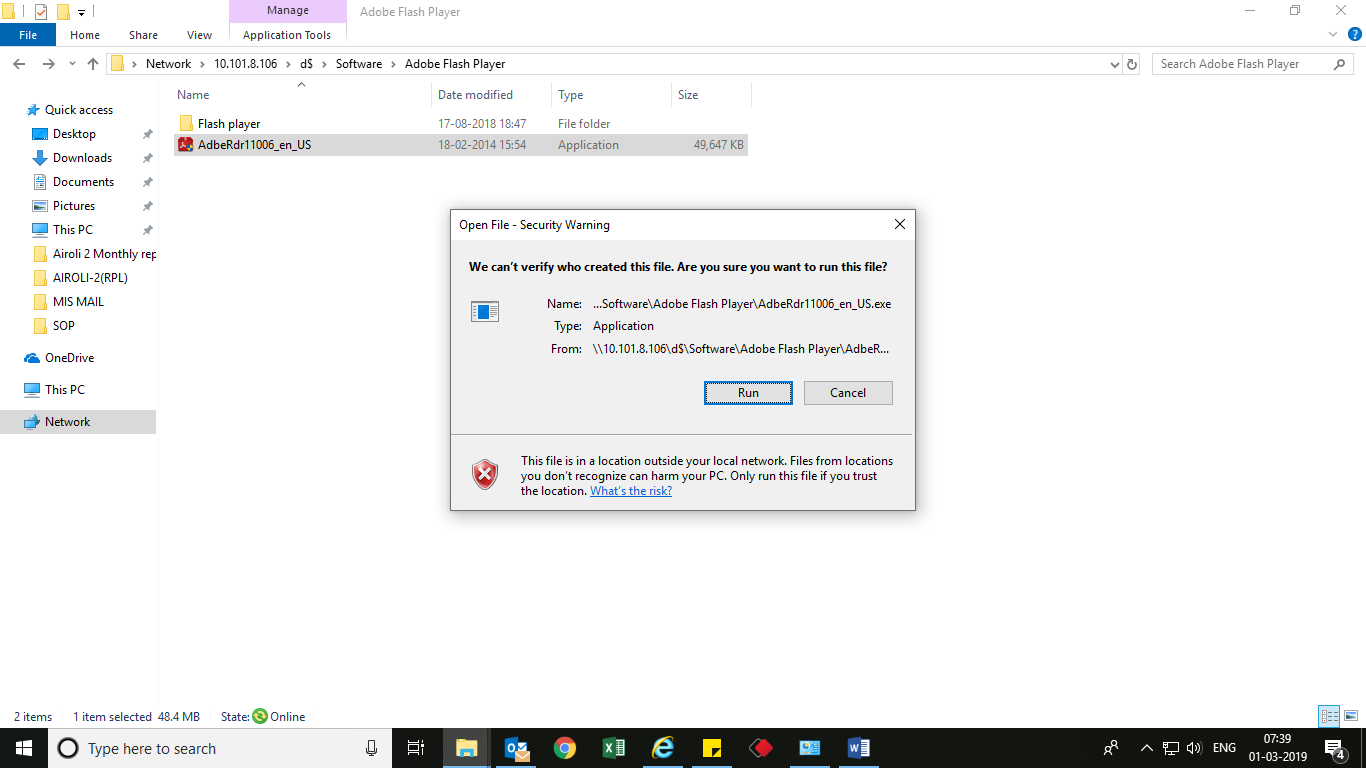
1 GB RAM, PIV 2.4 GHz Processor, 40 GB HDD.

EYE BEAM

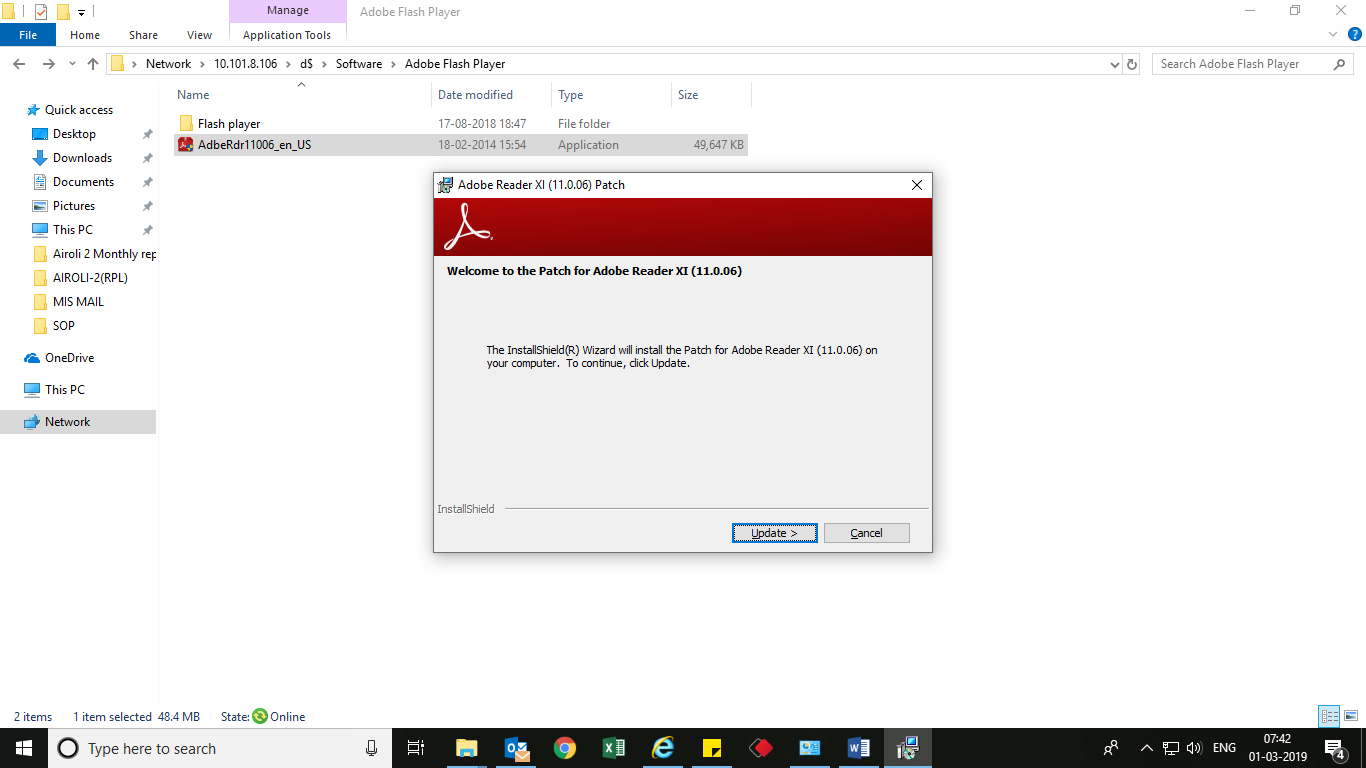
Procedure:

Go to run command and enter [\\10.101.8.106\d$\Software\ Adobe Flash Player\AdbeRdr11006\_en\_US](file:///\\10.101.8.106\d$\Software\%20Adobe%20Flash%20Player\AdbeRdr11006_en_US)

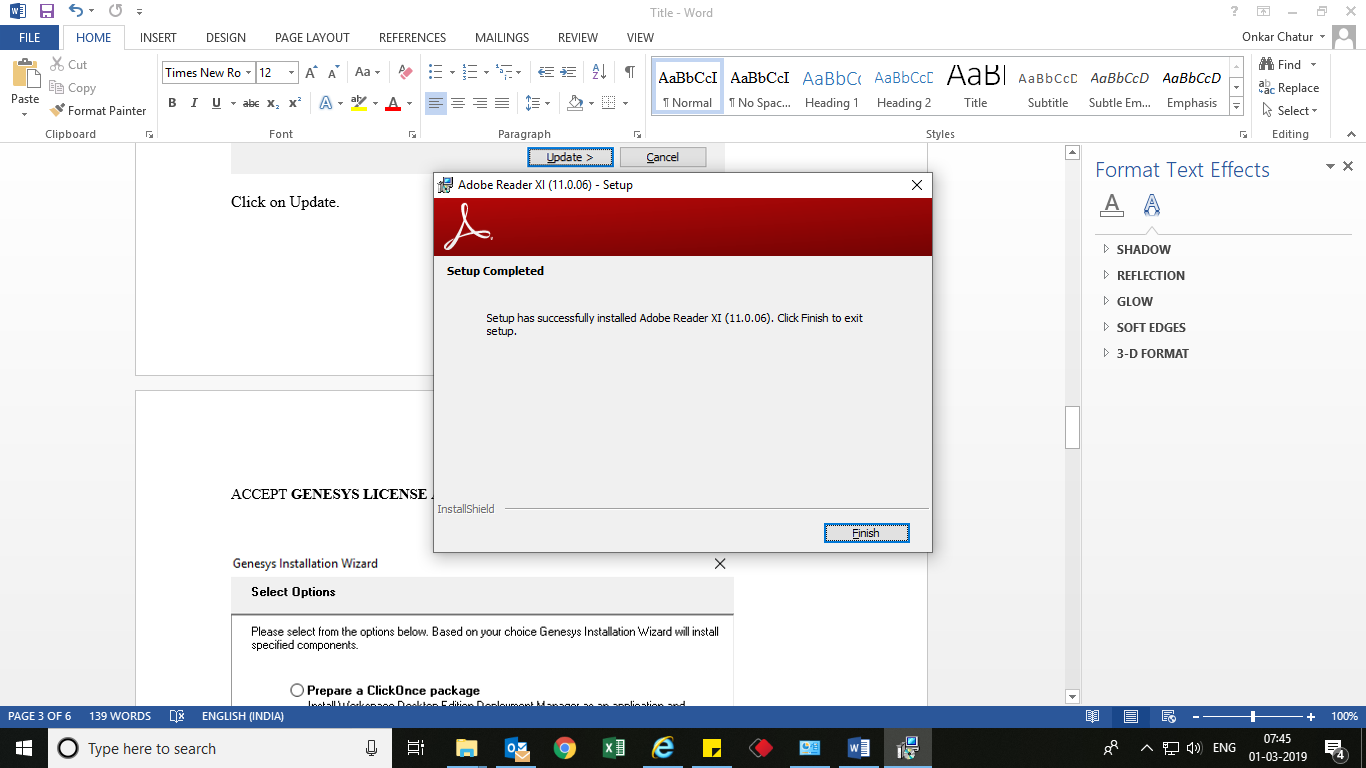
Then you will find the below window



Click on Run button. You will find the below window.



Click on Update.



Click on Finish.

**THANK YOU**